ETHEKWINI MUNICIPALITY CONTACT LIST

AIDS HELP LINE **AMBULANCE (PUBLIC)** **AMBULANCE (PRIVATE)**	**0800 012 322** **10177** **082 911**	**ELECTRICITY CALL CENTRE** Operating Hours 24 Hours, 7 Days a week: ➢ Electricity Faults and Breakdown ➢ Street Lights ➢ Illegal Connections	**080 13 13 111** **(Toll Free)** **031 328 1050** **(Fax)**
AIR POLLUTION Operating Hours 8:00 16:00 Mon Fri After Hours contact Emergency Services	**031 311 3555**	**HEALTH** Operating Hours 7:00 16:30 Mon to Fri ➢ Air Pollution ➢ Environmental Noise ➢ Illegal Dumping ➢ Food Safety ➢ Communicable Diseases ➢ Hazardous Chemical Substances ➢ Vector Control (Mosquitoes,Flies,etc)	**031 311 3555**
BEACHES AND RECREATION FACILITIES Operating Hours 7:30 18:00	**031 335 3700**	**ILLEGAL DUMPING** Operating Hours 7:30 16:00 Mon to Fri	**031 311 8824**
DEVELOPMENT PLANNING Operating Hours 7:00 16: 30 Mon Fri and ➢ Sub Division ➢ Rezoning ➢ Special Consent **DEVELOPMENT MANAGEMENT** ➢ Building Inspectorate ➢ Plans Submissions ➢ Enforcement **ADVERTISING AND SIGNAGE** **ENVIRONMENT**	**031 311 7883** **031 311 7881** **031 311 7055** **031 311 7875**	**OMBUDSPERSON AND HEAD: INVESTIGATIONS** Operating Hours 8:00 16:00 Mon to Fri Reporting Incidents within Municipality of: ➢ Fraud Corruption ➢ Misadministration Ombudsperson@durban.gov.za Fax	**080 020 2020** **031 311 4002** **031 311 4115**
ENGINEERING SERVICES CENTRE Operating Hours 24 Hours, 7 Days a week: ➢ Road and Stormwater Repairs ➢ Sidewalk and Kerb repairs ➢ Sewer Repairs/ Blockages ➢ Road Marking and Street Signs ➢ Water Reconnections / Accounts ➢ Verge Maintenance ➢ Faulty Traffic Signal ➢ Flooding Coastal Infrastructure ➢ Water faults ➢ Water Pollution ➢ Water Account Queries SMS No : Fax No : Email : eservices@dmws.durban.gov.za	**080 131 3013** **(Toll Free)** **083 707 3013** **031 311 8220**	**PARKS, LEISURE AND CEMETRIES** Operating Hours 7:30 16:00 Mon to Fri Fallen Trees and after Hours **REFUSE REMOVAL** Operating Hours 7:30 16:00 Mon to Fri ➢ Removal of dead animals **REGIONAL CENTRES (SIZAKALA)** **RAPE CRISIS**	**031 201 1303** **080 131 3013** **031 311 8804** **080 033 1011** **10111**
ETHEKWINI REVENUE CALL CENTRE Operating Hours 7:30 16:30 Mon Fri and 7:30 11:30 on Sat ➢ Rates ➢ Electricity ➢ Water Accounts	**031 328 1200**	**SOUTH AFRICAN POLICE SERVICES**	**10111**
EMERGENCY SERVICE: Operating Hours 24 Hours, 7 Days a week : ➢ Fire ➢ Disaster Management ➢ Metro Police	**031 361 0000**	**SWITCHBOARD** Operating Hours 7:30 17:00	**031 311 1111**

**** WATCH PRESS FOR NUMBER CHANGES TO 031 311 1111 OR CONTACT TELKOM (FREE CALL) ON 10118**